Avaya IP Office Essential Edition
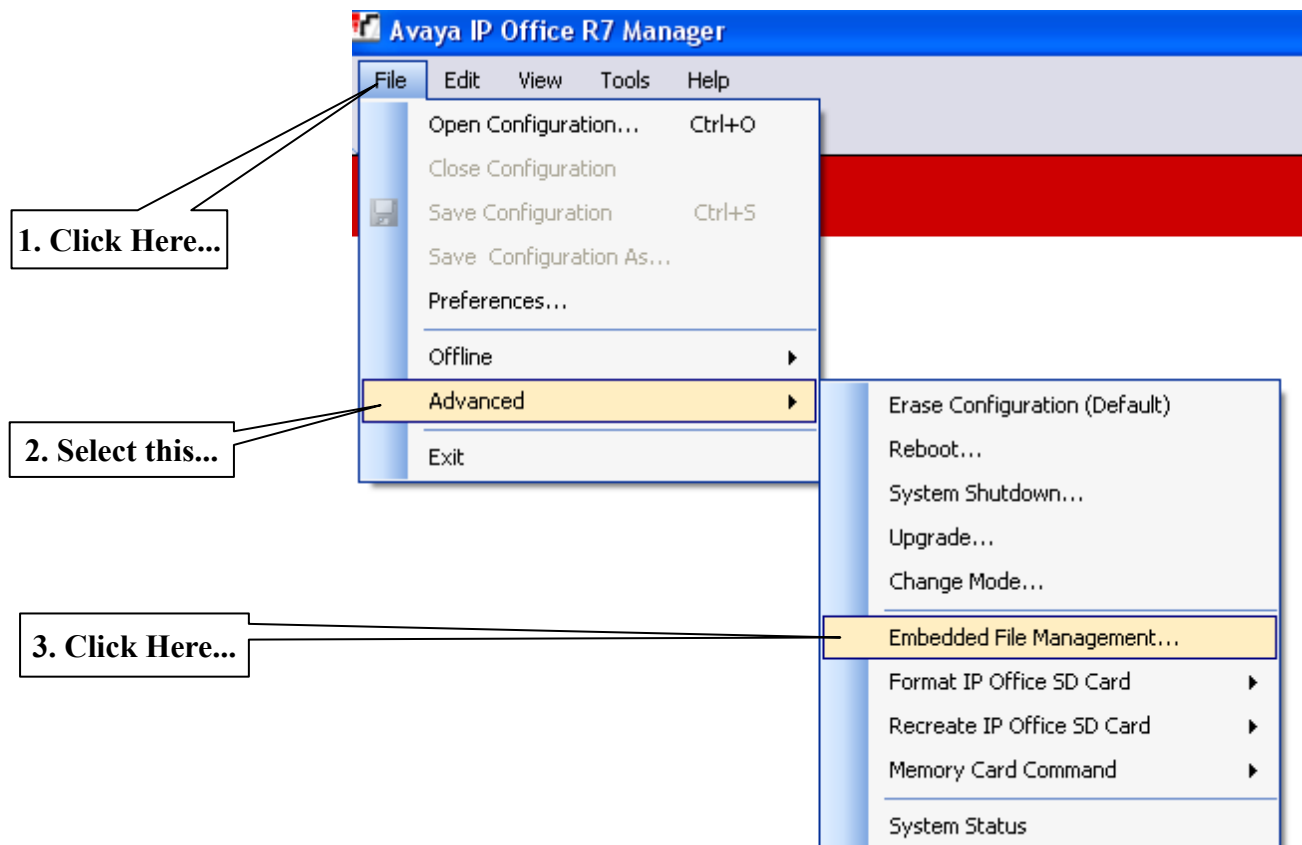
Upload System Files

Telquest Tech Support

Sometimes when an Upgrade is performed not all System Files are sent to the SD Card.

The common report is that digital phones are looking for a configuration file.
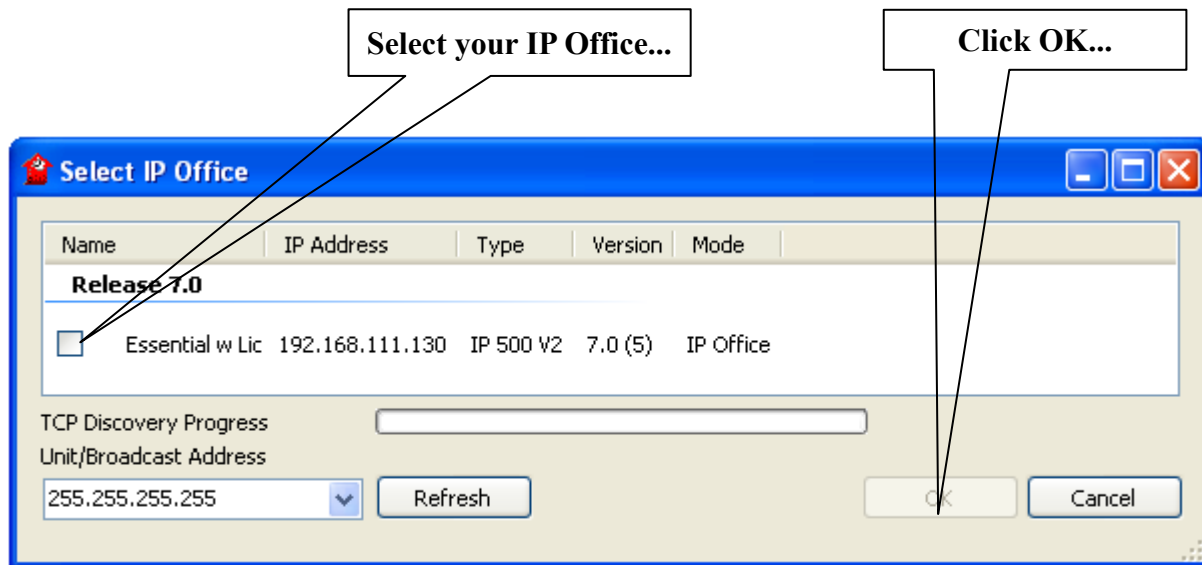
Here are step by step instructions on how to install the missing System Files.
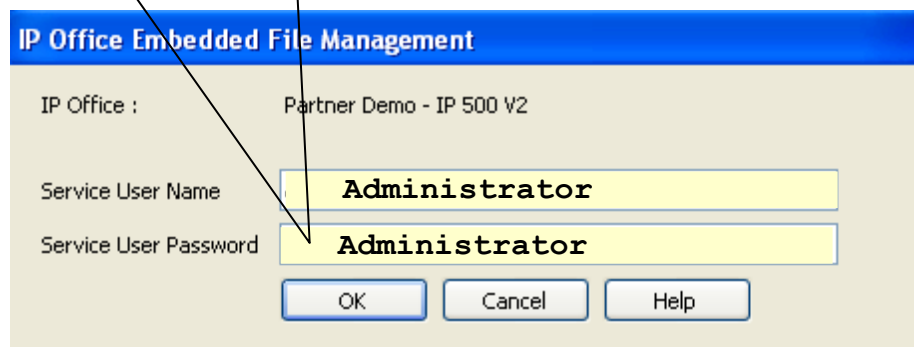
DO NOT OPEN A CONFIGURATION FROM THE SYSTEM !!!

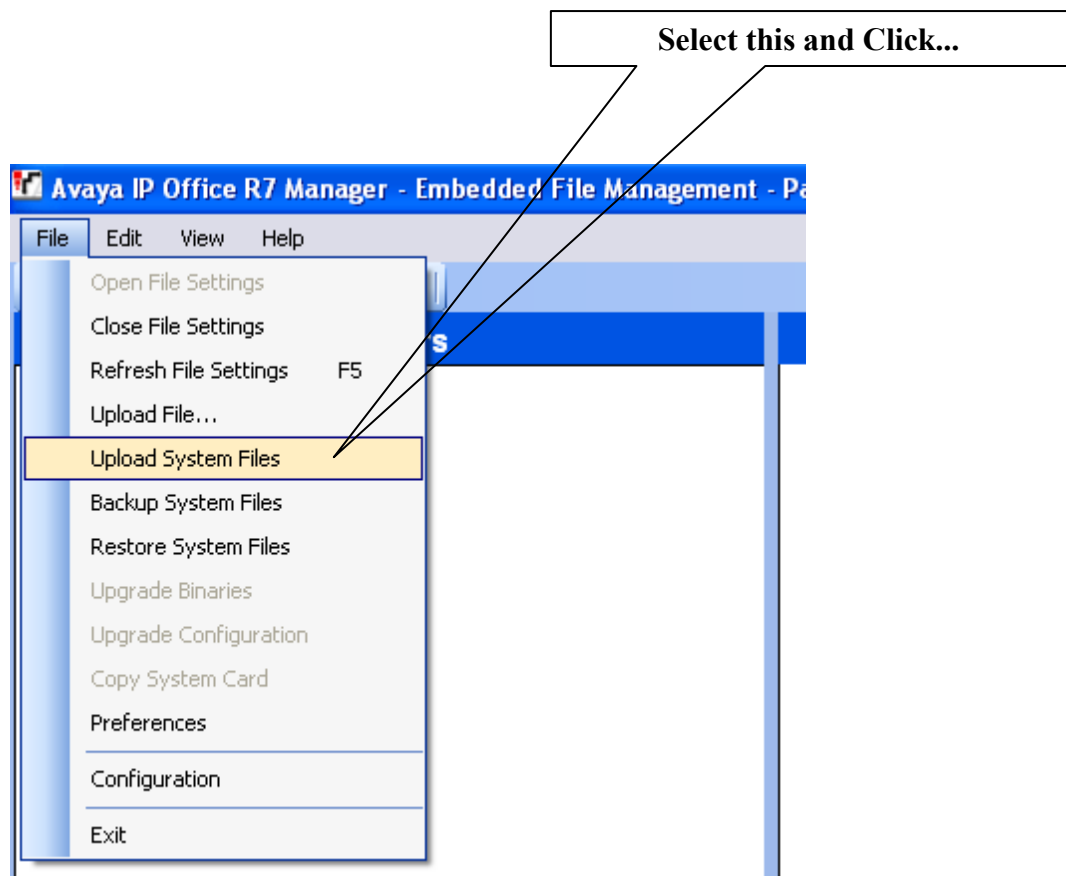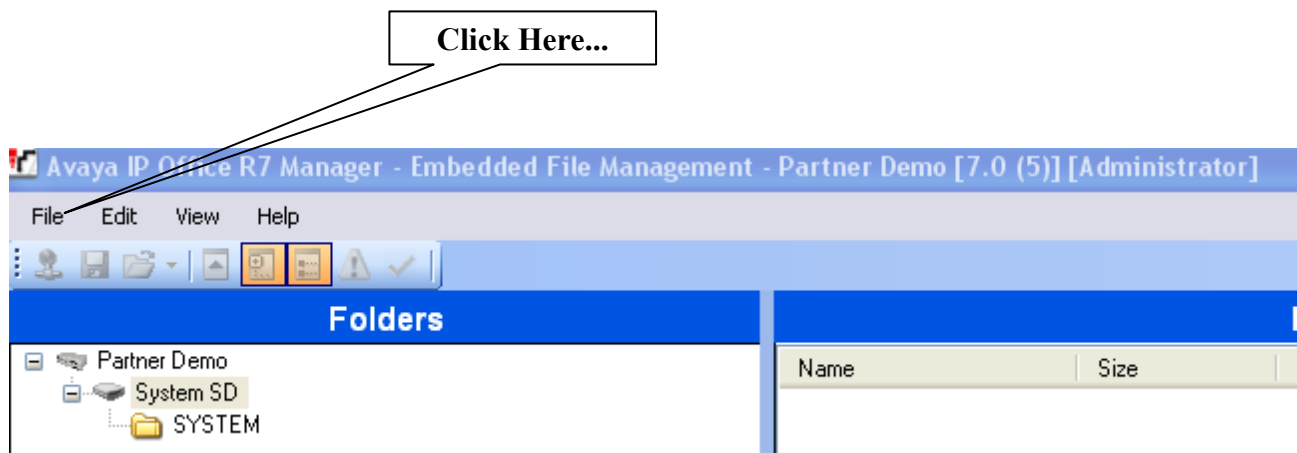Open the Manager Program and go here....

IP Office Essential Edition

Select your IP Office...

Click OK...

The Default Password is   Administrator unless it was changed...

Click Here...

Avaya IP Office R7 Manager - Embedded File Management - Partner Demo [7.0 (5)] [Administrator]

File   Edit   View   Help

Folders

- Partner Demo
  - System SD
    - SYSTEM

Name   Size

Select this and Click...

Avaya IP Office R7 Manager - Embedded File Management - Pa

File   Edit   View   Help

Open File Settings
Close File Settings
Refresh File Settings   F5
Upload File...
Upload System Files
Backup System Files
Restore System Files
Upgrade Binaries
Upgrade Configuration
Copy System Card
Preferences

Configuration

Exit

It will begin to Upload the System Files in about 30 to 45 seconds.

In about 1 minute, the phones will start picking up the files they need.

The files will take about a hour to upload.

This indicates that the Upload has begun...